



The Monitoring Data for ECA (MODE) Framework

Bureau of Educational and Cultural Affairs Evaluation Division

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Throughout FY19 and FY20, the [ECA Evaluation Division](#) led an initiative to redesign performance monitoring for ECA programming. The Evaluation Division worked closely with ECA program teams and senior leadership, regional bureaus, select embassies, and a number of ECA implementing partners to create the [Monitoring Data for ECA \(MODE\) Framework](#).

The MODE Framework is a performance monitoring system created to provide ECA and embassies with reliable, easily accessible data to track program performance, and was designed to map to the Bureau's [FBS](#) and be easily adapted to work within an embassy's ICS.

How Can the MODE Framework Help Me?

The MODE Framework includes a list of [indicators and corresponding survey questions](#) organized by eight [objectives](#) (such as advancing cross-cultural competency, increasing civic engagement, and strengthening networks) that reflect the outcomes ECA wants and expects to see from its programming. These indicators can also be used when measuring the outcomes of embassy-initiated PD programs.

When Should I use the MODE Framework?

You can (and should!) use the MODE Framework to help you:

- Collect data any time you are implementing an ECA program
- Create a survey to measure the outcomes of embassy-initiated PD programs
- Provide a guide for an award recipient with limited monitoring and evaluation capacity

Why Should I Use the MODE Framework?

Implementation of the MODE Framework will enable embassies implementing ECA programs to standardize and utilize data in the following ways:

- **Inform** strategic planning activities;
- **Assess** performance metrics to enhance program performance;
- **Supplement** the information embassies receive from exchange participants and award recipients to provide a comprehensive view of programmatic activities;
- **Respond** quickly and reliably to ad-hoc requests from embassy senior leadership, regional bureaus, ECA colleagues, and other internal Department of State stakeholders.

All MODE Framework tools and templates are available on the ECA Evaluation Division's [website](#). To get started, we suggest you watch a short [video](#) on the MODE Framework and then access our [Indicator Book](#), which contains the list of indicators and survey questions. If you have any questions, please contact the Evaluation Division: ECAevaluation@state.gov.