
EVALUATION DIVISION INDICATOR QUESTIONS

Updated January 2018



Evaluation Division
BUREAU OF EDUCATIONAL AND CULTURAL AFFAIRS

CONTENT

This documents contacts the indicator questions used by the Evaluation Division for measuring the intermediate outcomes of ECA’s exchange programs. Your assistance in surveying your participants and providing us data is vital in helping the Division further its mission to demonstrate the impact of ECA exchange programs.

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INSTRUCTIONS

Step 1: Surveying

Each survey contained in this document is meant to be a supplement to your own Monitoring & Evaluation activities. If you already have surveys in use, we ask that you add these questions. If surveying is a new activity for you, than these surveys can be your baseline for developing your own tools. Regardless of which category you fall, we ask that you use these questions **as they are written** (unless otherwise noted within an individual question’s instructions).

In terms of timeline for each surveys use, our general guideline is as follows:

- Pre Survey – Immediately before the program; the survey would be sent 2-4 weeks before participants arrive in the United States with the deadline for completion set the day after their arrival.
- Post Survey – Immediately after the program; the survey would be sent to participants the day before their departure, with the deadline for completion set 2-4 weeks after they return home.
- Follow-up Survey – About a year after the program; the survey is available to program alumni for 4-6 weeks about a year after their time in the United States.

Step 2: Data Submission

Following each round of surveying, data for these indicator questions (and **only** these indicator questions) must be submitted to the Evaluation Division following each round of surveying. Please review the attached “Data Submission Template” for more detailed submission instructions.

FOR ASSISTANCE

If you have questions, or need assistance with the implementation of these surveys or data submissions, please contact the Evaluation Division at ECAevaluation@state.gov. When messaging the Division, please be sure to include the name of your program and CC your ECA program officer.

PRE SURVEY QUESTIONS

1. Please rate your knowledge or understanding of the following topics. *Please check one box in each row.*

	No Knowledge	Less Than Basic	Basic Knowledge	Beyond Basic	Advanced Knowledge
United States democracy					
United States economy					
United States values and culture					
Religious and ethnic diversity in the United States					
Freedom of speech and press in the United States					
Voluntary community service in the United States					
Daily life in the United States					

2. How do you view the United States government and its relationship with your country?

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
The United States government is a trustworthy partner for my country					

3. How do you view the United States government and the American people? *Please check one box in each row.*

	Strongly Unfavorable	Generally Unfavorable	Neither Favorable nor Unfavorable	Generally Favorable	Strongly Favorable
United States government					
American people					

4. To what extent do you agree or disagree with the statements below? *Please check one box in each row.*

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
Voting is important because real decisions are made in elections					
Free and fair elections are the cornerstone of democracy					
An independent media is important to the free flow of information					
All citizens in a country should have equal rights and protections under the law, regardless of circumstances					
The Rule of Law is fundamental to a functioning democracy					
Individuals and organizations have the right to free speech and to voice opposition					
Democratic principles enhance the workplace. Supervisors should incorporate democratic principles into their management practices					

5. How much do you agree/disagree with the following statements as they relate to you as an individual? *Please check one box in each row.*

	Strongly Disagree	Somewhat Disagree	Neither Agree Nor Disagree	Somewhat Agree	Strongly Agree	Not Applicable
I feel I have many choices in my life						
I feel I can make a difference at my school/college						
I feel I can make a difference at my place of work						
I feel I can make a difference in my community						
I feel I can make a difference in my country						
I feel I can influence people around me						

6. To what extent do you consider yourself a leader in the following aspects of your life? *Please check one box in each row.*

	Not At All	To A Small Extent	To Some Extent	To A Great Extent	Not Applicable
Within my community					
Where I go to school					
Where I work					
Among my family					
Among my friends and peers					
Within my country					

POST SURVEY QUESTIONS

1. Please rate your satisfaction with the following program components. *Please check one box in each row.*

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
Administration					
Content					
Variety of Experiences					
Relevance of program to professional or educational development					

2. How valuable do you think your [program] experience will be for you in the future, professionally and personally? *Please check one box in each row. [Note: fill in program name]*

	Not At All Valuable	Slightly Valuable	Somewhat Valuable	Very Valuable
Personally				
Professionally				

3. Please rate your knowledge or understanding of the following topics. *Please check one box in each row.*

	No Knowledge	Less Than Basic	Basic Knowledge	Beyond Basic	Advanced Knowledge
United States democracy					
United States economy					
United States values and culture					
Religious and ethnic diversity in the United States					
Freedom of speech and press in the United States					
Voluntary community service in the United States					
Daily life in the United States					

4. How much did participation in the program change your understanding or knowledge of the following topics? *Please check one box in each row.*

	No Change	Minimal Change	Moderate Change	Substantial Change
United States democracy				
United States economy				
United States values and culture				
Religious and ethnic diversity in the United States				
Freedom of speech and press in the United States				
Voluntary community service in the United States				
Daily life in the United States				

5. How do you view the United States government and its relationship with your country?

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
The United States government is a trustworthy partner for my country					

6. How do you view the United States government and the American people? *Please check one box in each row.*

	Strongly Unfavorable	Generally Unfavorable	Neither Favorable nor Unfavorable	Generally Favorable	Strongly Favorable
United States government					
American people					

7. How did your views of the United States government and the American people change as a result of your program participation?

	Much Less Favorable	Less Favorable	No Change	More Favorable	Much More Favorable
United States Government					
American people					

8. Do you think you will share your program experience or the knowledge you gained during your exchange in any of the following ways? Please check one box in each row.

	Yes	No
Participate in media interviews (newspaper, television, radio, Internet)		
Give presentations to community, neighborhood, school or university groups		
Write newspapers articles, including editorials and opinion pieces.		
Write academic books		
Write non-academic books		
Write academic articles – for journals or academic publications		
Other (please write in): _____		

9. As a direct result of your participation in the exchange program, do you think you will do or receive any of the following **at work**? Please check one box in each row. [Note: use of this question depends on the program type (i.e. professional vs. youth)]

	Yes	No
Higher level of responsibilities or leadership in the same job		
Organize or initiate new activities or projects in the same job		
New, more responsible job		
Increased salary/wages		

10. As a direct result of your participation in the exchange program, do you think you will do or receive any of the following **at school/ university**? Please check one box in each row. [Note: use of this question depends on the program type (i.e. professional vs. youth)]

	Yes	No
Higher level of responsibilities or leadership at school/university		
Organize or initiate new activities or projects at school/university		
Establish a new organization at school/university		

11. As a direct result of your participation in the exchange program, do you think you will do or receive any of the following **in your community**? Please check one box in each row.

	Yes	No
Assume a leadership role or position in your community		
Organize or initiate new activities or projects in your community		
Establish a new organization in your community		

12. Do you think you will use the knowledge or experience gained in the program to initiate any of these formal or informal changes in your **organization or work**? Please check one box in each row. [Note: use of this question depends on the program type (i.e. professional vs. youth)]

	Yes	No
Increase volunteer activities/community service		
Found an NGO or new organization		
Introduce new ideas and knowledge		
Introduce initiatives, new ways of doing things		
Establish new exchanges		
Try to influence public opinion about the United States through the media		
Establish joint ventures, organizational partnerships or linkages		
Introduce new policies or procedures		
Introduce new curricula, pedagogical methods, or educational standards		
Become elected or appointed to a local, regional or national government position		
Propose, write and/or pass a new law or treaty		

13. Do you think you will remain in contact with people you met during your exchange program?

	✓
Yes	
No	

14. Do you think you will establish or continue professional collaborations that grew out of your exchange experience? [Note: use of this question depends on the program type (i.e. professional vs. youth)]

	✓
Yes	
No	

15. As a result of your exchange experience, do you think you or your organization will establish a formal, institutional relationship with another organization? [Note: use of this question depends on the program type (i.e. professional vs. youth)]

	✓
Yes	
No	

16. To what extent do you agree or disagree with the statements below? Please check one box in each row.

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
Voting is important because real decisions are made in elections					
Free and fair elections are the cornerstone of democracy					
An independent media is important to the free flow of information					
All citizens in a country should have equal rights and protections under the law, regardless of circumstances					
The Rule of Law is fundamental to a functioning democracy					
Individuals and organizations have the right to free speech and to voice opposition					
Democratic principles enhance the workplace. Supervisors should incorporate democratic principles into their management practices					

17. To what extent did you have opportunities to share the following types of information about your home country or region with Americans you met while in the United States? Please check one box in each row.

	Not At All	To A Small Extent	To A Good Extent	To A Great Extent
Culture, society and values of your home country				
Your field of study in your home country				
Foreign policy of your home country				
General Information about your home country				
United States relations with your home country				

18. To what extent did you have opportunities to share the following types of information about your home country or region with your fellow [program] participants from other countries? Please check one box in each row. [Note: fill in program name; a not applicable option can be added to this question if participants spend limited time in a cohort environment]

	Not At All	To A Small Extent	To A Good Extent	To A Great Extent
Culture, society and values of your home country				
Your field of study in your home country				
Foreign policy of your home country				
General Information about your home country				
United States relations with your home country				

19. To what extent do you think this impacted their understanding of your home country? Please check one box in each row. [Note: fill in program name below]

	Not At All	Somewhat	A Good Deal	A Great Deal	Not Applicable
Americans you met					
[Program] participants from other countries					

FOLLOW-UP SURVEY QUESTIONS

1. How valuable has your [program] experience been for you, professionally and personally? Please check one box in each row. [Note: fill in program name]

	Not At All Valuable	Slightly Valuable	Somewhat Valuable	Very Valuable
Personally				
Professionally				

2. Please rate your knowledge or understanding of the following topics. Please check one box in each row.

	No Knowledge	Less Than Basic	Basic Knowledge	Beyond Basic	Advanced Knowledge
United States democracy					
United States economy					
United States values and culture					
Religious and ethnic diversity in the United States					
Freedom of speech and press in the United States					
Voluntary community service in the United States					
Daily life in the United States					

3. How do you view the United States government and its relationship with your country?

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
The United States government is a trustworthy partner for my country					

4. How do you view the United States government and the American people? Please check one box in each row.

	Strongly Unfavorable	Generally Unfavorable	Neither Favorable nor Unfavorable	Generally Favorable	Strongly Favorable
United States government					
American people					

5. Have you shared your program experience or the knowledge you gained during your exchange visit in any of the following ways? Please check box in each row.

	Yes	No
Participated in media interviews (newspaper, television, radio, internet)		
Gave presentations to community, neighborhood, school or university groups		
Wrote newspapers articles, including editorials and opinion pieces		
Wrote academic books		
Wrote non-academic books		
Wrote academic articles – for journals or academic publications		
Other: (please write in) _____		

6. As a direct result of your participation in the exchange program, have you done or received any of the following **at work**? Please check one box in each row. [Note: use of this question depends on the program type (i.e. professional vs. youth)]

	Yes	No
Higher level of responsibilities or leadership in the same job		
Organized or initiated new activities or projects in the same job		
New, more responsible job		
Increased salary/wages		

7. As a direct result of your participation in the exchange program, have you done or received any of the following **at school/ university**? Please check one box in each row. [Note: use of this question depends on the program type (i.e. professional vs. youth)]

	Yes	No
Higher level of responsibilities or leadership at school/university		
Organized or initiated new activities or projects at school/university		
Established a new organization at school/university		

8. As a direct result of your participation in the exchange program, have you done or received any of the following **in your community**? Please check one box in each row.

	Yes	No
Assumed a leadership role or position in your community		
Organized or initiated new activities or projects in your community		
Established a new organization in your community		

9. Have you used the knowledge or experience gained in the program to initiate any of the following formal or informal changes in your **organization or work**? Please check one box in each row. [Note: use of this question depends on the program type (i.e. professional vs. youth)]

	Yes	No
Increased volunteer activities/community service		
Founded an NGO or new organization		
Introduced new ideas and knowledge		
Introduced initiatives, new ways of doing things		
Established new exchanges		
Tried to influence public opinion about the United States through the media		
Established joint ventures, organizational partnerships, or linkages		
Introduced new policies or procedures		
Introduced new curricula, pedagogical methods, or educational standards		
Became elected or appointed to a local, regional or national government position		
Proposed, wrote, and/or passed a new rule or law		

10. Have you remained in contact with people you met during your exchange program?

	✓
Yes	
No	

11. Have you established and continued professional collaborations that grew out of your exchange experience? [Note: use of this question depends on the program type (i.e. professional vs. youth)]

	✓
Yes	
No	

12. As a result of your exchange experience, have you or your organization established a formal, institutional relationship with another organization? [Note: use of this question depends on the program type (i.e. professional vs. youth)]

	✓
Yes	
No	

13. To what extent do you agree or disagree with the statements below? Please check one box in each row.

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
Voting is important because real decisions are made in elections					
Free and fair elections are the cornerstone of democracy					
An independent media is important to the free flow of information					
All citizens in a country should have equal rights and protections under the law, regardless of circumstances					
The Rule of Law is fundamental to a functioning democracy					
Individuals and organizations have the right to free speech and to voice opposition					
Democratic principles enhance the workplace. Supervisors should incorporate democratic principles into their management practices					

14. How much do you agree/disagree with the following statements as they relate to you as an individual? *Please check one box in each row.*

	Strongly Disagree	Somewhat Disagree	Neither Agree Nor Disagree	Somewhat Agree	Strongly Agree	Not Applicable
I feel I have many choices in my life						
I feel I can make a difference at my school/college						
I feel I can make a difference at my place of work						
I feel I can make a difference in my community						
I feel I can make a difference in my country						
I feel I can influence people around me						

15. To what extent do you consider yourself a leader in the following aspects of your life? *Please check one box in each row.*

	Not At All	To A Small Extent	To Some Extent	To A Great Extent	Not Applicable
Within my community					
Where I go to school					
Where I work					
Among my family					
Among my friends and peers					
Within my country					